

Data of compliants for the month ending 31st December 2021

| S. No. | Received from | Carried forward from previous month | Received during the month | Total pending # | Resolved * | Pending at the end of month** | | Average Resolution time ^ (in days) |
|----------|-------------------------------|-------------------------------------|---------------------------|-----------------|------------|--------------------------------|--------------------------------|-------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 1 | 0 | 0 | 1 | 0 | 0 | 28 |
| 2 | SEBI (SCORES) | 0 | 2 | 2 | 0 | 2 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | GRAND TOTAL | 1 | 2 | 2 | 1 | 2 | 0 | |

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month